

# Office of Medicaid Policy & Planning

## *Medicaid Advisory Committee Update*

Indiana Family and Social Services Administration  
Office of Medicaid Policy and Planning  
February 22, 2018



# Agenda

- IHCP Spring 2018 Workshops
- Staffing Update
- CVO/EnCred Update



# Indiana Health Coverage Programs Spring Workshops



# IHCP Workshops

## Description

Provider relations representatives from the Family and Social Services Administration (FSSA), Anthem, CareSource, MDwise, Managed Health Services (MHS), and DXC Technology (DXC) will offer presentations with a focus on policy updates, billing guidance, program integrity issues, and IHCP provider enrollment, including introductions to the Indiana Centralized Enrollment and Credentialing Verification project and the fee-for-service (FFS) non-emergency medical transportation broker.



# IHCP Workshops

## What They Offer:

- Eight presentations
  - DXC Technology
  - Conduent (EnCred)
  - Southeastrans (NEMT Broker)
  - OMPP Program Integrity
  - Anthem
  - MHS
  - MDwise
  - CareSource
- Roundtable Discussion



# IHCP Workshops

## When, Where, & How:

- 11 Dates & Locations
- 9:00am - 4:00pm
- Online Registration
- BR201804

**Note:** Workshops are semiannual in February/March and July/August. The Annual Seminar is typically in October. Registration information is posted approximately 6 weeks ahead of time.



# Staffing Update



# FSSA Enrollment and Credentialing (*EnCred*)



# FSSA EnCred

Enrollment & Credentialing, formerly known as “CVO” project.

- Presently gathering requirements; finalizing schedule
- Beginning outreach
- Initiating systems configurations
- Pilot operations and rigorous testing planned



# Contact Information

## CONDUENT

Lynn Nowak

Account Executive

(720) 988-5469

[lynn.nowak@conduent.com](mailto:lynn.nowak@conduent.com)

## FSSA

Audrea Racine

OMPP Provider Services Coordinator

(317) 233-7674

[FSSA.EnCred@fssa.in.gov](mailto:FSSA.EnCred@fssa.in.gov)

